Introducing:

Your Canadian no-cost HIFIS 4 HMIS system

The HIFIS Family

HIFIS 4 isn’t the only version of the software available. Free of charge, easy to install and with many of the current features of HIFIS 4, HIFIS 3 is the perfect data management tool for organizations that do not require data integration, and is well equipped to suit their needs.

The predecessor to HIFIS 4, HIFIS 3 is a desktop application that can be easily installed for local use in a variety of Windows environments including Windows 7®, Windows XP®, and Windows Vista®.

Which Version is Right for Your Organization?

While there are many similarities between HIFIS 3 and 4, including features and support resources, the “right” version varies from one organization to another. In general, organizations with limited technical resources and a relatively small range of operations will favour HIFIS 3, whereas larger organizations with the necessary infrastructure and setup capacity will get more out of HIFIS 4.

Help Resources

Various learning resources are available to assist with the learning and mastering of the software. These include a support desk, help manuals, How-To Guides and E-Learning interactive tutorials.

Why is HIFIS important?

Built on a partnership model between the Government of Canada and communities across the country, the HIFIS software is a component of the federal government’s Homelessness Partnering Strategy. HIFIS provides the data needed by local communities to increase their knowledge and understanding of local homelessness issues and to inform decision-making to prevent and reduce homelessness.

It also feeds the National Homelessness Information System which is used to create a portrait of homelessness in Canada.

HIFIS 4 helps organizations that support people who are homeless or at-risk, while encouraging information sharing to increase the understanding of homelessness in Canada.

Whether you represent a single shelter or are implementing a homelessness strategy in a city, or even a Province, HIFIS 4 can help manage the supports and services provided to clients while helping you contribute to a better understanding of issues facing Canadians who are homeless or at-risk.

For more information on HIFIS

www.HIFIS.ca
General Inquiries
Info@HIFIS.ca
HIFIS Support Desk
Support@HIFIS.ca
1-866-324-2375

HOMELESSNESS PARTNERING STRATEGY

HIFIS® 4

Your Canadian no-cost HMIS system

Canada
Why is HIFIS 4 a good tool for Shelters and other Service Providers?

- Web-based data management tool designed to track supports and services
- Continually enhanced in response to user feedback
- No charge to use
- Comprehensive reporting functions
- Supports data sharing at the local, regional and national levels
- Access to free technical support through the HIFIS Support Desk
- Online and in-person training
- Around-the-clock resources through the HIFIS website

Why HIFIS 4?

- HIFIS 4 is about easy data integration for users. It can be implemented over a wide network and accessed from a variety of web-enabled devices, such as laptops, smartphones, and tablets-making data management easy and fast
- HIFIS is also customizable. Tailor HIFIS 4 to the organization by adding branding, changing colour schemes and adding help text specific to the organization

How is Sensitive Data Managed and Stored?

- Data Provision Agreements are signed by Employment and Social Development Canada and every HIFIS site (the site is the entity who hosts the HIFIS Database)
- All shared data is completely confidential. Client names are encrypted and no identifying information is ever shared

CLIENT DETAILS

- Create and maintain a detailed profile of individual clients including their housing history, health, education, diet, conflicts and veteran status
- Record details on various factors that have had an impact on the client’s need for service, such as lack of housing or unemployment

RECORDING SUPPORTS GIVEN

- Track various aspects of a client’s stay at a shelter
- Keep track of supports given across a wide variety of service areas, such as food bank and counselling services
- Keep track of shelter occupancy and overflow

CASE MANAGEMENT

- Show progress made towards a client’s goals
- Track activities and sessions, and keep detailed case notes
- Create a detailed financial profile for a client

COMPREHENSIVE REPORTING FUNCTIONS

- Create new reports and customize existing reports for use in HIFIS
- Import reports created for HIFIS by other users and organizations*
- Use billing reports to report to funders

DATA MANAGEMENT

- Integrated reports are available to the service provider to help identify service gaps, tailor the services they provide to their clients and provide information to funders
- Data can be gathered over time and shared with local government agencies to produce comprehensive reports on local/regional homelessness
- Data collected and shared with the Community Development and Homelessness Partnerships Directorate helps create a national picture of the scope and nature of homelessness in Canada, which contributes to the development of informed policy and effective measures to prevent and reduce homelessness

*Crystal reports is required to create and customize reports. No added software is required to import and run reports.